

# Case Study

## Bridge Commercial Real Estate

*IMS' Turnkey IT Solutions Save the Firm Time and Expense*



### RESULTS

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- + Entire network and IT infrastructure design planned and implemented within a 30 day window
  - + Flexible, reliable email solution
  - + Fully managed IT infrastructure saving internal time and expense
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*"We were in a very difficult situation getting settled into our new location, but IMS Solutions Group was really responsive to our needs and they did a great job helping us navigate our unique situation. For all the complications we ran into, there surely would have been many more without their help."*

- Crystal Dickerson, Vice President of Operations at Bridge Commercial

### THE CLIENT

A commercial real estate firm located in Charleston, SC, Bridge Commercial provides commercial office brokerage services, property management, leasing and construction services.

### CHALLENGE

Bridge Commercial was in the process of launching their brand but hadn't yet secured an office space. They needed to design and implement a new office network, including a local server and wireless access point and secure Internet—all before the office location had been selected and within a tight timeline. The design had to be adaptable to fit any space that Bridge Commercial might choose, with future growth in mind.

They would also need a managed services partner they could depend on for all of their IT needs. Their employees often work remotely or on weekends, so 24/7 support, both in and out of the office was a must.

### SOLUTION

IMS Solutions Group worked with Bridge Commercial every step of the way to create a roadmap for building, maintaining and managing their IT infrastructure. IMS' engineers migrated all of the company's existing email into Office 365 to provide a flexible, reliable and scalable email solution, and also helped them secure Internet service. The network design and a complete data backup solution were built to easily grow with the company, saving them growing pains in the future.

IMS Solutions Group also manages all of Bridge Commercial's technology needs, providing technology expertise that the company's smaller internal IT team can rely on. IMS' 24/7 support ensures their business operations are always up and running, no matter where or when team members are working.

### RESULTS

IMS Solutions Group was able to successfully plan and implement phone and Internet service, a corporate network, an email solution and data backup—all for a space that hadn't yet been selected. The entire solution was implemented within a 30-day window, and Bridge Commercial was ready to open for business, on time and on budget.

Bridge Commercial continues look to IMS to provide strategic guidance to help them navigate the ever-evolving IT needs of a growing company.